



## **PURCHASE, DELIVERY AND RETURN CONDITIONS IN MARIANO VARGAS PHOTOART (WWW.MARIANOVARGAS.COM):**

### **VALUES:**

- All prices reported in Mariano Vargas PhotoArt are expressed in euros and include taxes in force in Spain, which are: 10% for works of limited limited edition (in accordance with and according to Article 136 of Law 37/1992); 21% for works with limited edition in which their totality is greater than 30 units; 4% for sale of books.
- At these prices you will be shown, in the shopping cart, the shipping costs depending on the purchase value and destination.
- You must verify the purchase agreement before making the purchase.
- Only in the case that we have made a specific promotion, and as long as it is visible in Mariano Vargas PhotoArt, shipping costs will not be charged.
- In the case of international shipments, the customer is responsible for additional taxes, customs fees, and import duties.

### **PAYMENT METHODS:**

- To offer maximum security to the payment system, Mariano Vargas PhotoArt only uses first-order financial entity systems in electronic commerce.
- Your bank details, confidential payment details, are transmitted directly in encrypted form (SSL) to the corresponding financial institution system and are never in the possession of Mariano Vargas PhotoArt.
- The payment options available and which, in any way, do not suit you additional costs in your purchase are:

### **Pay by Paypal:**

If you already have a PayPal account, you can use it to pay for your purchases quickly and safely. Even if you do not have a PayPal account, you can choose this payment method and you will automatically be redirected to your page, where you can enter your data and choose if you create an account with them. Similarly, as soon as the payment process is completed, you will be redirected to our website.



### **Payment by card:**

Payments by debit or credit card are made in full when placing the order and in euros only. Card payments are safe thanks to the “Wix Payments” e-commerce platform that accepts payments from all major credit cards: Visa, MasterCard, Discover, AMEX, Diners, CUP, JCB and Maestro.

This solution covers the entire purchase process, from the moment the holder accesses the merchant's website, until the payment authorization process, through the client authentication. The set of information regarding your bank card is not registered in the Mariano Vargas PhotoArt databases.

Since orders are only taken into account after authorization of your payment, no discount or penalty can be applied for late delivery.

### **Payment by transfer:**

Bank transfer payments are made through the financial platform Stripe Payments Europe, Ltd.

This solution also covers the entire purchase process, from the moment the holder accesses the merchant's website, until the payment authorization process, through the authentication of the client in his bank. The set of information regarding your bank account is not registered in the Mariano Vargas PhotoArt databases.

The transfer data will appear when validating the order and in the confirmation email that you will receive at the end of the purchase process.

The order will definitely be validated once we receive the transfer. At that time, we will send you a confirmation email.

You will have a period of 3 days for the payment to transfer to the current account of Mariano Vargas PhotoArt. In case the term expires, your order will be canceled.

In case of payment by transfer, delivery times do not start counting until your transfer is received and validated.

### **HOW TO BUY:**

- Choose the desired work, click on it, and select the size and quantity.
- In the case of available books, choose between “book” or “pocketbook” format, and desired quantity.
- After clicking on the “add to cart” button, make sure the work, size, and quantity previously selected.
- In each article of the cart, you are given the possibility of increasing or decreasing the amount reported by you previously.
- In the cart, you can redeem the promotional code, if you have one, and confer if you agree with the informed shipping costs that will appear when you enter the Postal Code of the delivery address.
- Choose between the options “Finish” or “End with Paypal”. In case of payment with Paypal, you will be directed to your page to complete the payment.



- If you proceed to finalize the purchase process with other payment options, you will be directed to the payment page and must provide details regarding your contact information and delivery address. At the end, you must press continue.
- Next, you must choose an option between the available delivery method and click on continue.
- After selecting the desired payment method you must add the information required to specify it.
- For card payments, you must also inform if the billing address is the same as the delivery. In case it is different, you must add this information.
- When specifying the payment method and pressing forward, you will be asked to review your order and, agreeing, you must click on the “place order” button.
- You will receive a confirmation email and so the payment method has been made and confirmed by the bank, a confirmation email will be sent to you.
- Sometimes these messages take longer to arrive. Still, if after 2 working days you have not received this confirmation you can contact Mariano Vargas PhotoArt through [contact@marianovargas.com](mailto:contact@marianovargas.com). In this case, we recommend that you do not place another order until you are confirmed that the order has been placed so that it does not have the same duplicate.

#### **SHIPPING:**

- Mariano Vargas PhotoArt limited edition works are sent by the DHL carrier or another chosen by Mariano Vargas PhotoArt according to the delivery address. The work will be in secure packaging and adapted to the needs of protection of its content and will be accompanied by a special envelope with the respective certificate of authenticity of the work acquired.
- From the moment of payment confirmation, we will begin the process of manufacturing your order.
- The delivery period is 5 to 7 business days from the confirmation of payment for deliveries within Spain, and 7 to 15 days for orders with delivery outside Spain. Please note that these delivery times are approximate according to the carrier's estimates and we cannot guarantee them for any difficulty regarding the address provided by you for delivery.
- When your order is sent, you will receive information to track it by email. Please note that post office different addresses are not accepted.
- Orders with more than one work will be sent together as soon as they are available.

#### **RETURN AND WITHDRAWAL**

You have the right to cancel and return your order within 14 days.

The withdrawal period will expire after 14 days of the day that you or a third party indicated by you, other than the carrier, acquires the physical possession of the work (s).



To comply with the withdrawal period, it is sufficient that the communication regarding the exercise by you of the right of withdrawal be sent before the withdrawal period expires.

To exercise the right of withdrawal, you must notify us of your decision through a formal statement, by email, sent to [contact@marianovargas.com](mailto:contact@marianovargas.com) with the subject of mail:

*“Withdrawal of Purchase - Order no .: (your order number)”*

and the following complementary information in the body of the message:

*I hereby inform you that I give up the purchase of the following work (s): (name of the work / s).*

*Name of the buyer:*

*Purchaser's address:*

*Date of purchase:*

*Proven date of receipt of the order:*

*Reason for withdrawal (optional information):*

You must send and return the work (s) together with its Certificate of Originality and invoice in the original packaging to:

*Mariano Vargas PhotoArt*

*Subject: “Withdrawal of Purchase - Order no .: (your order number)”*

*Address: Urb. Playa Getares, n. 170 - CP. 11207 Algeciras, España.*

without undue delay and, in any case, no later than within 14 calendar days from the date on which you communicate your decision to withdraw from the contract. The deadline will be considered fulfilled if you return the goods before the deadline has expired.

If you have already pulled the original packaging, you will be responsible for the purchase of the packaging materials to send us the work(s) in a safe transport. Mariano Vargas PhotoArt is not responsible for returns not delivered or damaged in the return path.

Mariano Vargas PhotoArt reserves the right to withhold the refund until it has received the work(s), or until you have submitted proof of the return of the same(s), depending on which condition is met first.

You will only be responsible for the decrease in value of the assets resulting from a manipulation other than that necessary to establish the nature, characteristics and operation of the goods.

Once the work arrives safely in our warehouse, the amount due will be returned to its original form of payment in the same currency and using the same exchange rate as its original order (minus return costs, and international fees, if any) within 10 business days of your return, or even so, you have the following options:

- Choose a new work of equal value;
- Receive a gift voucher from Mariano Vargas PhotoArt for the amount of your order;

In case of withdrawal, we will refund all payments received from you, including delivery costs if they have been paid by you. You must bear the direct cost for the return shipment of the work(s).



## **GUARANTEE**

Our products are guaranteed for a period of 2 years from their delivery against any vice of printing, or of material. During the warranty period, Mariano Vargas PhotoArt undertakes to change or reimburse works recognized as defective. The changed works enjoy the guarantee for the remaining period.